

≡ DURALAST ≡

FLOOR COATINGS

DURALAST® POLYASPARTIC FLOOR COATING DURALAST® COATINGS WARRANTY

Duralast® Concrete Coatings will warranty the coverage for the lifetime of the original purchaser, for the service life on the floor.

The warranty applies to flaking, chipping, separating or delamination of the coating, as a direct result of product failure. Providing the job has been paid in full to terms, and the coating has been installed by a trained professional to prepared exterior, interior or horizontal surfaces. Duralast® Concrete Coatings warranties that all DCC will be free from defaults under these conditions and will perform without failure for the lifetime of the original customer. Replacement is limited to the cost of materials at the choice of Duralast® Concrete Coatings to provide the materials to fix or repair failed areas. The installer will provide the time to repair any issues in a timely manner and shall discuss the matter with the owners of DCC before proceeding forward to resolve any questions regarding the process required to patch failing areas of the recoat of all areas DCC deems advisable. The warranty does not stand for product applied or installed on areas not intended for use.

EXCLUSIONS ON WARRANTY

Duralast® Concrete Coatings will not be liable for:

- Any Customer damages, fire, heat (over 200°), smoke damage, abuse, chopping, accident, animal clawing or chewing.
- If surface was not prepared properly as per DCC instruction guide or as instructed during training.
- If installed over existing coatings, paint or sealers or mixed with improper thinners or solvents or improper mixing ratios (different than directed in instructions).
- Proper concrete surface preparation must be achieved by grinders approved by Duralast® Concrete Coatings to remove any salt, oil residue, paint, sealers, waxes, coatings, curing compounds, grease, water repellants or any other impediment to adhesion.
- Must test moisture of surface prior to installation to check for moisture presence.
- Surface must have a minimum of 50 to 100 grit profile.

TO FILE A CLAIM:

Promptly notify Duralast® Concrete Coatings, by whom the coating was installed and the installation date. Provide information on type of material and description of problem. DCC will make arrangements to speak with installer, investigate the issue and will initiate any work orders needed for warranty work that may be required. Duralast® Concrete Coatings reserves the right to inspect the defective material at the factory laboratory. This warranty shall be limited to replacement materials to the installer and determined by the amount required to replace the defective product. Installer will be responsible for any remaining cost of installation or product price increase above purchase price.

Our Mailing Address: Duralast® Concrete Coatings 19427 Notestine Rd. Woodburn, IN 46797

EXCLUSIONS OF WARRANTY:

No individual, company or installer is authorized to make or offer any additional or modified warranties on our behalf. Duralast® Concrete Coatings will not be liable for any lost profits, incidental or consequential arising from the use of floor coating. Some states do not allow limitations on the length of the warranty. Please check your state to determine if these exclusions apply to you.